

Parent Portal: Set up your parent portal account

 support.schoolbytes.education/hc/en-us/articles/5184859634191-Parent-Portal-Set-up-your-parent-portal-account

Articles in this section

- [Parent Portal: Syncing the calendar to your phone or device](#)
- [Parent Portal: Managing forms in the parent portal](#)
- [Parent Portal: Set up your parent portal account](#)
- [Parent Portal: Make a payment](#)
- [Parent Portal: Use your credit to make a payment](#)
- [Parent Portal: View payment history](#)
- [Parent Portal: Request a refund for an excursion](#)
- [Parent Portal: Provide consent and payment for an excursion](#)
- [Parent Portal: Give consent for an event](#)
- [Parent Portal: Manage student absences](#)

[See more](#)

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School Bytes provides a parent portal to help your school communicate with you.


Your school may use the parent portal for various things, including online permission notes, attendance, and payments, which can be accessed via a secure link. The School Bytes parent portal enables you to view all your children in one portal and process payments for multiple siblings in one transaction.

IMPORTANT: To ensure that the registration process works smoothly and you can link your account to your child(ren), make sure that you use the same email address that you have provided to the school or if using a different email address, an SMS verification code will be sent to the mobile phone number on record for you at the school.

To set up your parent portal, follow the steps below:

Detailed steps

1. Open the parent portal link –
<https://portal.schoolbytes.education/auth/login>



School Bytes

Log in to the parent portal


Or [create a new account](#)

Email address

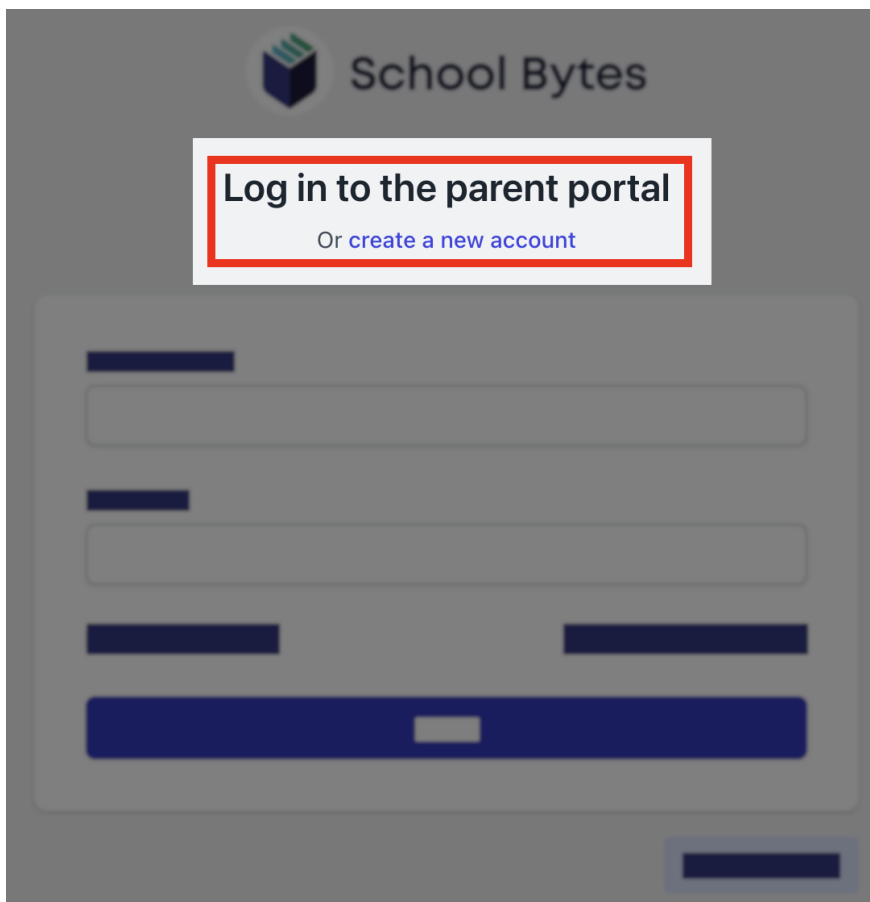
Password

Remember me [Forgot your password?](#)

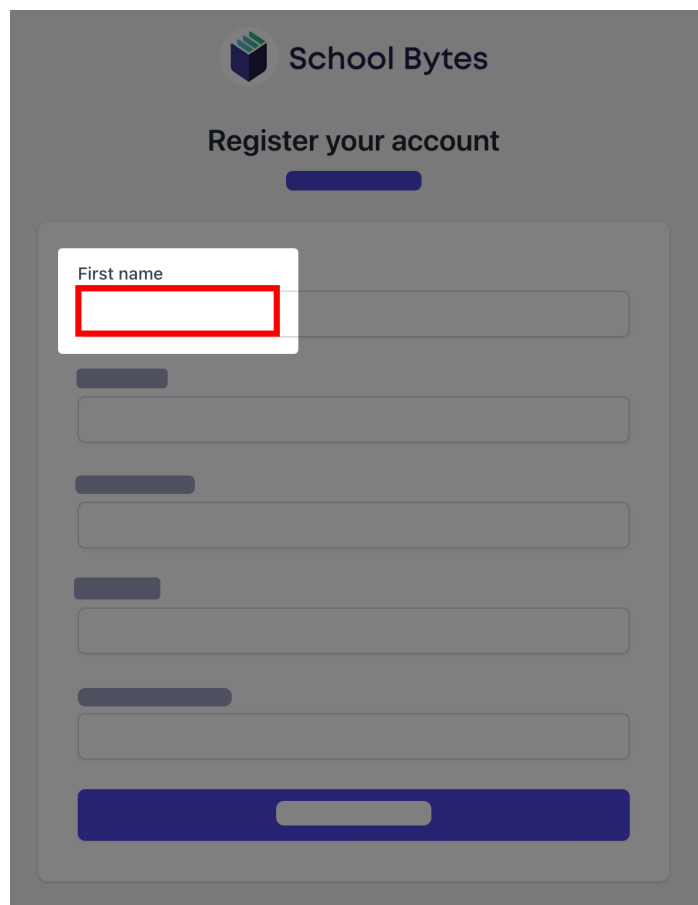
[Log in](#)

[User guides](#) 

2. Select the create a new account link.



3. Enter your first name as it appears on your student's profile at the school.



The image shows a mobile application interface for 'School Bytes'. At the top, there is a logo consisting of three blue cubes and the text 'School Bytes'. Below the logo, the text 'Register your account' is displayed in a dark font, followed by a blue horizontal bar. The main content area is a light gray rounded rectangle containing several input fields. The first input field is labeled 'First name' and is highlighted with a red rectangular border. Below it are four more input fields, each with a dark gray horizontal bar above it. At the bottom of the form is a large blue button with a white horizontal bar in the center.

4. Enter your last name as it appears on your student's profile at the school.

School Bytes

Register your account

Last name

This screenshot shows the registration form for School Bytes. The form is titled "Register your account" and features a blue header with the School Bytes logo. The form contains several input fields for personal information. The "Last name" field is highlighted with a red border, indicating it is the current step in the registration process. A blue button is visible at the bottom of the form.

5. Enter the email address that you use for school communication.

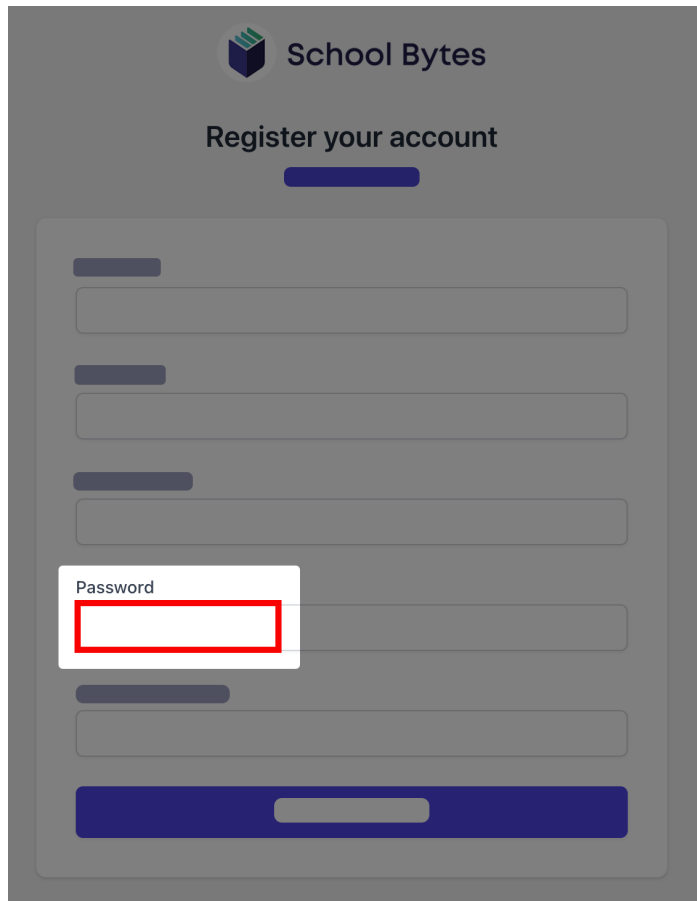
School Bytes

Register your account

Email address

This screenshot shows the registration form for School Bytes, identical to the previous one. The "Email address" field is now highlighted with a red border, indicating it is the current step in the registration process. The form structure, including the header, title, and other input fields, remains the same.

6. Enter a password.



7. Confirm the password.

The screenshot shows the 'School Bytes' registration page. At the top, the logo and 'School Bytes' text are visible. Below that is the heading 'Register your account' with a blue underline. The form contains several input fields, each with a grey label above it. The 'Confirm password' field is highlighted with a red rectangular box. At the bottom of the form is a large blue button with a white outline.

8. Select create account.

An email will be sent to the email address nominated so that you can verify your access to the email address.

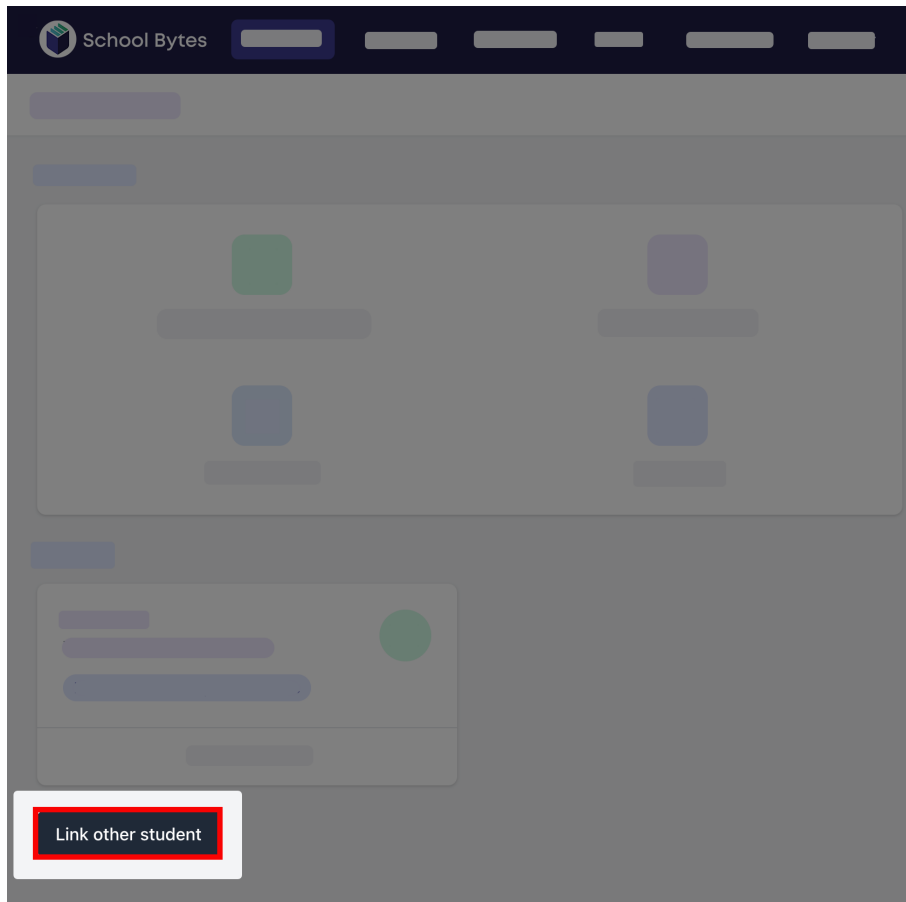
Once you have created your account, log in to the School Bytes parent portal.

You can now link your account to all students in schools that use the School Bytes platform.

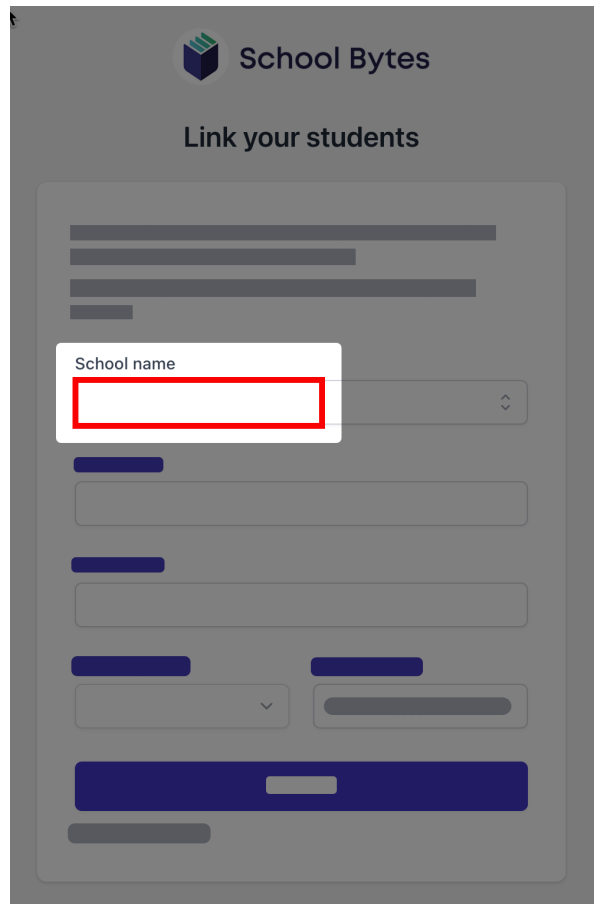
When linking a student, the system automatically matches the data you provided with details stored on the student's school profile.

This screenshot shows the same 'School Bytes' registration page as the previous one. The 'Create account' button at the bottom of the form is highlighted with a red rectangular box. The rest of the form, including the labels and input fields, is identical to the previous screenshot.

1. Select link other student.



2. Search for the school's name.



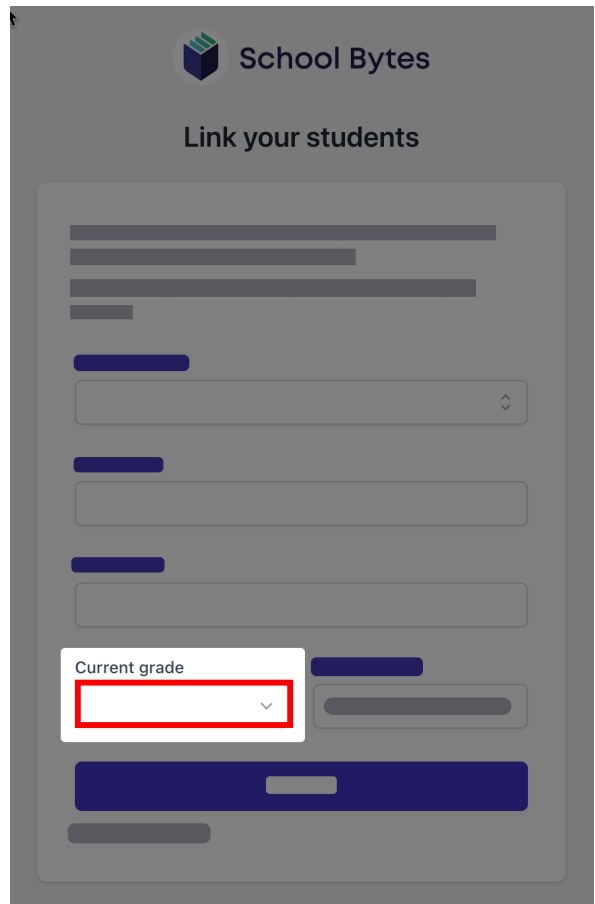
3. Enter the student's first name.



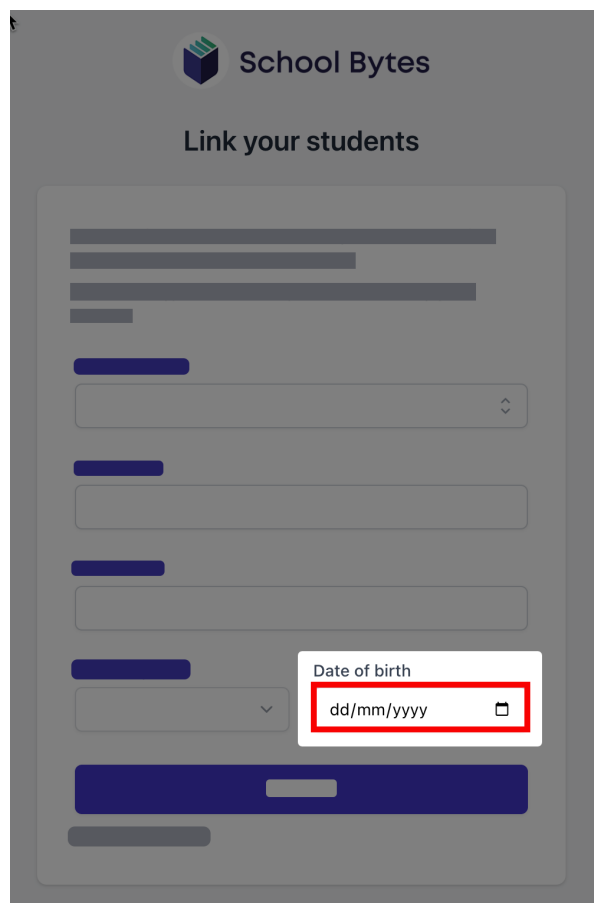
4. Enter the student's last name.



5. Select the student's current grade.



6. Enter the student's date of birth.




7. Select search.

If all student information matches with parent information according to the student's official enrolment stored at the school, the system will add the student to the parent account automatically.

Further assistance

If you are unable to link a student to your account or if you have any questions relating to this article, please contact your school.



The screenshot displays the 'School Bytes' interface for linking students. At the top, the 'School Bytes' logo and the title 'Link your students' are visible. Below the title, there is a form with several input fields, some of which are redacted with blue bars. A 'Search' button is located at the bottom of the form, highlighted with a red box. The interface is set against a dark grey background.